

PRIVACY POLICY – Gary’s real estate & Sons

Introduction

We at Gary’s real estate & Sons are committed to respecting your privacy and committed to protecting your personal information as required in terms of the Protection of Personal information Act 4 of 2013.

This statement describes why and how we collect and use personal information, and provides information about individual’s rights in relation to their personal information.

We will not use your personal information for any other purpose than that set out in this policy and will endeavour to protect your personal information that is in our possession from unauthorised access, loss or disclosure.

Please note that we may review and update this Policy from time to time.

Who we are?

Gary’s real estate & Sons

Short description

We are a real estate business, specialising in the marketing and selling of smallholdings in the Benoni and Kempton Park area.

What information do we collect?

Our policy is to collect only the personal information necessary for agreed purposes and we ask our clients only to share personal information with us where it is strictly needed for those purposes.

We need to process personal information to provide our services.

When you access our website and would like information on a certain property, you will send your contact details, being email or telephone number, so that we may contact you.

Once you register your interest in the use of our services, Gary’s real estate & Sons may collect personal information about you.

Personal information collected by us may include:

Your name, date of birth, identity number, address, telephone number, email address.

Any email address or phone number used to get in touch with us.

Information relating to identity, residential address, marital status and source of funds, where we are compelled by law, to collect this to comply with the FICA Act 2001.

Information on any access requirements you have necessary to enable us to find suitable properties for you, which may consist of special category personal information.

How do we collect this information?

We collect personal information in our dealings with you by:

Phone, email, filling out forms, Offer to purchase, Agreement of Sale, Fica Documentation, Utility Bills and via our Website.

When do we share Personal Information?

We may disclose your personal information to our associates and service providers, for legitimate business purposes, in accordance with applicable law and subject to applicable professional confidentiality.

How do we secure your Personal Information?

We implement appropriate technical and organisational security measures to protect your personal information that is in our possession against accidental or unlawful destruction, loss, alteration, unauthorised disclosure and unauthorised access. Any Offers to Purchase are held under lock and key in our offices.

As the internet is an open system, the transmission of information via the internet is not completely secure. Although we will implement all reasonable measures to protect your personal information, we cannot guarantee the security of any information transmitted using the internet and we cannot be held liable for any loss of privacy occurring during the course of such transmission.

Accuracy of Personal Information

The personal information provided to Gary's real estate & Sons should be accurate, complete and up-to-date. Should any of your personal information change it is up to you to notify us of the changes and to provide us with the updated accurate information.

How long do we keep your Personal Information?

We retain personal information processed by us for as long as reasonably necessary, in accordance with our business practices and for the purpose for which it was collected. Personal information may be held for longer periods where extended retention periods are required by law or regulation and in order to establish, exercise our legal rights.

How do you exercise your rights in relation to your Personal Information?

You have certain rights in accordance with the Protection of Personal Information Act 4 of 2013 and the Promotion of Access to Information Act 2 of 2000 in relation to your personal information.

To exercise these rights please submit your request to [Privacy Request](#)

Contact details:**Physical Address:**

Stand 197, 10 Chestnut Close
Serengeti Golf & Wildlife Estate
KEMPTON PARK, 1609

Postal address:

PO Box 8878

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1613

Cell Number - Jason: 082 574 2153 (Information Officer)

Cell Number - Marilyn: 082 940 8555 (Deputy Information Officer)

Email: garyrugg@acenet.co.za